

Prepared for LM INSURANCE CORPORATION





## **CLAIM INFORMATION**

Doe, John Owner

456 Oak St

Durham, NC 27703

Loss Vehicle 2009 Chevrolet Avalanche LT2 Crew

Cab 130" WB 4WD

Loss Incident Date 11/18/2017 Claim Reported 11/29/2017 Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by LM INSURANCE CORPORATION.

Loss vehicle has 16% fewer than average mileage of 127,900.

The CCC ONE® Market Valuation



## **INSURANCE INFORMATION**

Report Reference Number 12345678

Claim Reference 123456789-0000

Smith, Bob Adjuster Williams, James Appraiser

Odometer 107,281

Last Updated 11/29/2017 11:56 AM



### VALUATION SUMMARY

Base Vehicle Value	\$ 17,132.00
Condition Adjustment	+ \$ 66.00

**Adjusted Vehicle Value** \$ 17,198.00 Vehicular Tax (3%) + \$ 515.94

Tax reflects applicable state, county and municipal

taxes.

Value before Deductible \$ 17,713.94 Deductible - \$ 500.00

\$ 17,213.94 **Total** 

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

#### **BASE VEHICLE VALUE**

This is derived from comparable vehicle(s) available or recently available in the marketplace at the time of valuation, per our valuation methodology described on the next page.

#### **ADJUSTED VEHICLE VALUE**

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

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## **VALUATION METHODOLOGY**

### How was the valuation determined?



#### **CLAIM INSPECTION**

LM INSURANCE CORPORATION has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.



#### **DATABASE REVIEW**

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles that CCC employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

#### SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.



#### CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- · Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information



Owner: Doe, John Claim: 123456789-0000



## **VEHICLE INFORMATION**

### **VEHICLE DETAILS**

Location DURHAM, NC 27703 VIN AABBCC11223344555

2009 Year Make Chevrolet Model Avalanche

Trim LT2

Body Style Crew Cab 130" WB 4WD

Body Type Pickup

Engine -

8 Cylinders Displacement 5.3L Flex Fuel Fuel Type Carburation SFI

Transmission Automatic Transmission Overdrive 4 Wheel Drive

**VEHICLE ALLOWANCES** 

Odometer 107,281 +1,523

**Options** 

Memory Package Reported + 150 **Heated Seats** Reported + 150 Rear Sliding Window Reported + 100

Reported\* Option(s) added after initial valuation

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

Allowances are factors influencing the value of the loss vehicle when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard equipment. These allowances are displayed for illustrative purposes only.

The Base Vehicle Value is calculated from the comparable vehicles with adjustments to reflect the loss vehicle configuration

#### VEHICLE HISTORY SUMMARY

CCC VINguard®

12 Vehicle Market History Information 02/08/2017

No Title Problem Found Experian AutoCheck

Insurance Services Organization/ National 2 Records Found

Insurance Crime Bureau

Safety Administration

National Highway Traffic 3 Recalls





## **VEHICLE INFORMATION**

## **VEHICLE EQUIPMENT**

Odometer	107,281	
Transmission	Automatic Transmission	<b>~</b>
	Overdrive	<b>~</b>
	4 Wheel Drive	<b>~</b>
Power	Power Steering	<b>~</b>
	Power Brakes	<b>~</b>
	Power Windows	<b>~</b>
	Power Locks	<b>~</b>
	Power Mirrors	<b>~</b>
	Power Driver Seat	<b>~</b>
	Power Passenger Seat	<b>~</b>
	Power Adjustable Pedals	<b>~</b>
Decor/Convenience	Air Conditioning	<b>~</b>
	Climate Control	<b>~</b>
	Tilt Wheel	<b>~</b>
	Cruise Control	<b>~</b>
	Rear Defogger	<b>~</b>
	Console/Storage	<b>~</b>
	Memory Package	
	Keyless Entry	<b>~</b>
	Message Center	<b>~</b>
	Home Link	<b>~</b>
	Remote Starter	✓
	Wood Interior Trim	
Seating	Bucket Seats	<b>~</b>
	Leather Seats	<b>~</b>
	Heated Seats	
Radio	AM Radio	<b>~</b>
	FM Radio	<b>~</b>
	Stereo	✓
	Search/Seek	<b>~</b>
	CD Player	<b>~</b>

To the left is the equipment of the loss vehicle that LM INSURANCE CORPORATION provided to CCC.

- **✓ Standard** This equipment is included in the base configuration of the vehicle at time of purchase.
- Additional Equipment that is not Standard but was noted to be on the loss vehicle.





## VEHICLE INFORMATION

## **VEHICLE EQUIPMENT**

VEHICLE EQUIPMEN	· •	
	Steering Wheel Touch Controls	<b>~</b>
	Auxiliary Audio Connection	~
	Premium Radio	<b>~</b>
	Satellite Radio	~
	CD Changer/Stacker	<b>~</b>
Wheels	Aluminum/Alloy Wheels	~
Safety/Brakes	Air Bag (Driver Only)	<b>~</b>
	Passenger Air Bag	<b>~</b>
	Anti-lock Brakes (4)	~
	4-wheel Disc Brakes	<b>~</b>
	Front Side Impact Air Bags	<b>~</b>
	Head/Curtain Air Bags	<b>~</b>
	Parking Sensors	<b>~</b>
	Communications System	<b>~</b>
	Hands Free	~
	Alarm	<b>~</b>
	Traction Control	<b>~</b>
	Stability Control	<b>~</b>
Exterior/Paint/Glass	Dual Mirrors	<b>~</b>
	Heated Mirrors	<b>~</b>
	Body Side Moldings	<b>~</b>
	Privacy Glass	<b>~</b>
	Fog Lamps	~
	Clearcoat Paint	
	Metallic Paint	
Other - Trucks	Rear Step Bumper	<b>~</b>
	Trailer Hitch	<b>~</b>
	Trailering Package	<b>~</b>
	Rear Sliding Window	
	Running Boards/Side Steps	<b>~</b>
	Hard Tonneau Cover	<b>~</b>





## VEHICLE CONDITION

### **COMPONENT CONDITION**

	Condition	Inspection Notes	Value Impact
INTERIOR			
Seats	NORMAL WEAR		\$ 0
Carpets	NORMAL WEAR		\$ 0
Dashboard	NORMAL WEAR		\$ 0
Headliner	NORMAL WEAR		\$ 0
EXTERIOR			
Sheet Metal	NORMAL WEAR		\$ 0
Trim	NORMAL WEAR		\$ 0
Paint	NORMAL WEAR		\$ 0
Glass	NORMAL WEAR		\$ 0
MECHANICAL	_		
Engine	NORMAL WEAR		\$ 0
Transmission	NORMAL WEAR		\$ 0
TIRES			
Front Tires	DEALER READY		\$ 33
Rear Tires	DEALER READY		\$ 33
Total Cond	lition Adjustment	s	\$ 66

LM INSURANCE CORPORATION uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Normal Wear condition. These dollar adjustments are based upon interviews with dealerships across the United States.

Owner: Doe, John Claim: 123456789-0000



# COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Odometer	107,281	126,444	59,364	96,124
Automatic Transmission	<b>~</b>	<b>~</b>	<b>~</b>	~
Overdrive	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
4 Wheel Drive	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Power Steering	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Power Brakes	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Power Windows	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Power Locks	<b>~</b>	<b>~</b>	<b>~</b>	~
Power Mirrors	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Power Driver Seat	<b>~</b>	<b>~</b>	<b>~</b>	~
Power Passenger Seat	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Power Adjustable Pedals	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Air Conditioning	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Climate Control	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Tilt Wheel	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Cruise Control	<b>~</b>	<b>~</b>	<b>~</b>	~
Rear Defogger	<b>~</b>	<b>V</b>	<b>~</b>	<b>~</b>
Intermittent Wipers	×	<b>~</b>	<b>~</b>	×
Console/Storage	<b>~</b>	<b>V</b>	<b>~</b>	<b>~</b>
Memory Package	~	<b>~</b>	<b>~</b>	~
Navigation System	X	<b>~</b>	<b>~</b>	<b>~</b>
Entertainment Center	×	<b>~</b>	<b>~</b>	~
Keyless Entry	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Message Center	~	<b>~</b>	<b>~</b>	~
Home Link	<b>~</b>	<b>V</b>	<b>~</b>	<b>~</b>
Remote Starter	~	<b>~</b>	<b>~</b>	×
Wood Interior Trim	<b>~</b>	<b>~</b>	<b>~</b>	×
Cloth Seats	×	×	×	~
Bucket Seats	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Leather Seats	~	<b>~</b>	<b>~</b>	×
Heated Seats	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Ventilated Seats	×	<b>~</b>	<b>~</b>	×
AM Radio	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
FM Radio	<b>~</b>	<b>~</b>	<b>~</b>	~
Stereo	<b>V</b>	<b>V</b>	<b>V</b>	<b>~</b>
Search/Seek	~	<b>~</b>	<b>~</b>	<b>~</b>
CD Player	<b>~</b>	<b>~</b>	<b>V</b>	<b>~</b>
Steering Wheel Touch Controls	~	<b>~</b>	<b>~</b>	<b>~</b>
Auxiliary Audio Connection	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>
Premium Radio	~	~	<b>~</b>	<b>~</b>

Updated Date: 11/11/2017 2009 Chevrolet Avalanche Ltz Crew Cab 130" Wb 4wd 8 5.3I Flex Fuel Sfi VIN AABBCC11223344555 **Dealership** Greenville Auto Telephone (252) 555-1234 Source Autotrader Stock # 12345 Distance from Durham, NC 84 Miles - Greenville, NC Comp 2 Updated Date: 09/10/2017 2009 Chevrolet Avalanche Ltz Crew Cab 130" Wb 4wd 8 5.3I Flex Fuel Sfi VIN AABBCC11223344555 **Dealership** Lexington Auto Telephone (336) 555-1234 Source Autotrader Stock # 23456 Distance from Durham, NC 82 Miles - Lexington, NC Comp 3 Updated Date: 10/15/2017 2009 Chevrolet Avalanche Lt1 Crew Cab 130" Wb 4wd 8 5.3I Flex Fuel Sfi VIN AABBCC11223344555 **Dealership** Wilmington Auto Contact Bob Smith **Telephone** (910) 555-1234 Source Inspected Inventory Stock # 34567 Distance from Durham, NC 131 Miles - Wilmington, NC Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale. List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle. Take Price is the amount that the

dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Owner: Doe, John Claim: 123456789-0000



# © COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3
Satellite Radio	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
CD Changer/Stacker	<b>✓</b>	<b>~</b>	<b>~</b>	<b>~</b>
Aluminum/Alloy Wheels	<b>~</b>	<b>~</b>	×	<b>~</b>
20" Or Larger Wheels	×	×	<b>~</b>	×
Electric Glass Roof	X	<b>~</b>	<b>~</b>	<b>~</b>
Drivers Side Air Bag	<b>~</b>	<b>~</b>	<b>✓</b>	<b>~</b>
Passenger Air Bag	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Anti-lock Brakes (4)	<b>✓</b>	<b>~</b>	~	<b>~</b>
4-wheel Disc Brakes	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Front Side Impact Air Bags	<b>✓</b>	<b>~</b>	<b>~</b>	<b>~</b>
Head/Curtain Air Bags	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Positraction	×	<b>~</b>	~	<b>~</b>
Backup Camera W/ Parking Sensors	X	<b>~</b>	X	<b>~</b>
Parking Sensors	<b>~</b>	×	<b>~</b>	×
Communications System	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Hands Free	~	<b>~</b>	~	<b>~</b>
Alarm	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Traction Control	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Stability Control	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Dual Mirrors	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Heated Mirrors	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Body Side Moldings	<b>~</b>	<b>~</b>	~	<b>~</b>
Tinted Glass	X	<b>~</b>	X	×
Privacy Glass	<b>~</b>	×	~	<b>~</b>
Fog Lamps	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Luggage/Roof Rack	×	<b>~</b>	<b>~</b>	<b>~</b>
Signal Integrated Mirrors	X	<b>~</b>	<b>~</b>	<b>~</b>
Clearcoat Paint	~	×	×	×
Metallic Paint	<b>~</b>	×	X	<b>~</b>
Rear Step Bumper	~	<b>~</b>	<b>~</b>	<b>~</b>
Trailer Hitch	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Trailering Package	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
Rear Sliding Window	<b>~</b>	×	X	×
Running Boards/Side Steps	~	<b>~</b>	<b>~</b>	<b>~</b>
Bedliner (spray On)	X	X	X	<b>~</b>
Hard Tonneau Cover	~	~	<b>~</b>	<b>~</b>
List Price		\$ 19,900	\$ 23,788	\$ 18,900
Take Price				\$ 18,900

Distance is based upon a straight line between loss and comparable vehicle locations.

<sup>1</sup>The Condition Adjustment sets that comparable vehicle to Normal Wear condition, which the loss vehicle is also compared to in the Vehicle Condition section.

Owner: Doe, John Claim: 123456789-0000



# © COMPARABLE VEHICLES

## Adjustments:

Adjusted Comparable Value	\$ 17,313	\$ 16,204	\$ 14,180
Condition <sup>1</sup>	- \$ 1,325	- \$ 1,325	- \$ 1,325
Mileage	+ \$ 1,372	- \$ 3,408	- \$ 794
Options	- \$ 1,359	- \$ 1,576	- \$ 2,601
Make/Model/Trim	- \$ 1,275	- \$ 1,275	
, tajaotinonto.			

Owner: Doe, John Claim: 123456789-0000



# © COMPARABLE VEHICLES

## **ADDITIONAL COMPARABLE VEHICLES**

Source	Vehicle	C Price	Adjusted omparable Value
Comp 4 Source: Inspected Inventory Kernersville Auto Kernersville, NC (336) 555-1234 70 Miles From Durham, NC	2010 Chevrolet Avalanche Ls Crew Cab 4wd 8 5.3I Flex Fuel Sfi Odometer: 131,504 VIN: AABBCC11223344555 Stock #: 45678 Updated Date: 10/18/2017	\$ 14,785 (Take)	\$ 15,186
Comp 5 Source: Dealer Ad Hickory Auto Hickory, NC (828) 555-1234 142 Miles From Durham, NC	2009 Chevrolet Avalanche Lt1 Crew Cab 130" Wb 4wd 8 5.3I Flex Fuel Sfi Odometer: 86,350 VIN: AABBCC11223344555 Stock #: 56789 Updated Date: 09/24/2017	\$ 21,390 (List)	\$ 18,451
Comp 6 Source: Autotrader Burlington Auto Burlington, NC (336) 555-1234 36 Miles From Durham, NC	2010 Chevrolet Avalanche Lt Crew Cab 4wd 8 5.3l Flex Fuel Sfi Odometer: 102,257 VIN: AABBCC11223344555 Stock #: 67890 Updated Date: 11/03/2017	\$ 20,995 (List)	\$ 19,034
Comp 7 Source: Autotrader Selma Auto Selma, NC (919) 555-1234 41 Miles From Durham, NC	2010 Chevrolet Avalanche Lt Crew Cab 4wd 8 5.3I Flex Fuel Sfi Odometer: 118,420 VIN: AABBCC11223344555 Stock #: 78901 Updated Date: 11/18/2017	\$ 18,990 (List)	\$ 19,150

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

### Comp 8

Owner: Doe, John Claim: 123456789-0000



## COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES
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Source: Autotrader 2010 Chevrolet Avalanche \$ 17,980 \$ 15,337

Thomasville Auto Lt Crew Cab 4wd 8 5.3l Flex (List)

Thomasville, NC **Fuel Sfi** 

(336) 555-1234 Odometer: 101,985

70 Miles From Durham, NC VIN: AABBCC11223344555

Stock #: 89012

Updated Date: 11/03/2017

Comp 9

Source: Truecar 2010 Chevrolet Avalanche \$ 18,132 \$ 16,832

Kernersville Auto Lt Crew Cab 4wd 8 5.3l Flex (List)

Kernersville, NC **Fuel Sfi** 

(336) 555-1234 Odometer: 110,030

70 Miles From Durham, NC VIN: AABBCC11223344555

Stock #: 90123

Updated Date: 10/13/2017

Comp 10

Source: Autotrader 2010 Chevrolet Avalanche \$ 17,388 \$ 18,061

High Point Auto Lt Crew Cab 4wd 8 5.3I Flex (List)

High Point, NC **Fuel Sfi** 

(336) 555-1234 Odometer: 156,673

VIN: AABBCC11223344555 63 Miles From Durham, NC

Stock #: 01234

Updated Date: 11/03/2017

Comp 11

Source: Autotrader 2010 Chevrolet Avalanche \$ 17,485 \$ 18,285

Lt Crew Cab 4wd 8 5.3l Flex Kernersville Auto (List)

**Fuel Sfi** Kernersville, NC

(888) 555-1234 Odometer: 151,532

VIN: AABBCC11223344555 70 Miles From Durham, NC

Stock #: 12345

Updated Date: 11/15/2017

Owner: Doe, John Claim: 123456789-0000

# **VALUATION NOTES**

This Market Valuation Report has been prepared exclusively for use by LM INSURANCE CORPORATION, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.

Regulations concerning vehicle value include North Carolina Administrative Code Section 11-04.0418.

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION



## **VEHICLE HISTORY INFORMATION**

### **VINguard®**

VINguard® Message: VINguard has decoded this VIN without any errors

### **ISO Vehicle History:**

Number of times reported to ISO: 2

 ISO's file number:
 A0123456789

 Loss date:
 11/18/2017

 Phone:
 8005551234

 Claim ref:
 123456AA

 Loss date:
 11/18/2017

 Phone:
 9545551234

 Claim ref:
 123456789

### **Vehicle Market History Information:**

This vehicle was reported to CCC on 03/27/2017 Mileage: 102558 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 03/27/2017 Mileage: 102558 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 03/27/2017 Mileage: 102558 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 03/27/2017 Mileage: 102558 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 01/06/2017 Mileage: 102479 Location: TrueCar in RALEIGH, NC This vehicle was reported to CCC on 01/06/2017 Mileage: 102479 Location: TrueCar in RALEIGH, NC Mileage: 102479 This vehicle was reported to CCC on 01/18/2017 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 01/18/2017 Mileage: 102479 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 01/06/2017 Mileage: 102479 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 01/06/2017 Mileage: 102479 Location: AutoTrader in RALEIGH, NC This vehicle was reported to CCC on 02/08/2017 Mileage: 102558 Location: AutoTrader in RALEIGH, NC

Mileage: 102558

This vehicle was reported to CCC on 02/08/2017

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION



Location: AutoTrader in RALEIGH, NC

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION



TITLE CHECK

Odometer Problem

Recycled

**Duplicate Title** 

## **EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT**

RESULTS FOUND

No Odometer Problem Record Found

No Recycled Record Found

No Duplicate Title Record Found

IIILE CHECK		RESULTS FOUND
Abandoned	<b>~</b>	No Abandoned Record Found
Damaged	~	No Damaged Record Found
Fire Damage	<b>~</b>	No Fire Damage Record Found
Grey Market	~	No Grey Market Record Found
Hail Damage	<b>~</b>	No Hail Damage Record Found
Insurance Loss	<b>~</b>	No Insurance Loss Record Found
Junk	~	No Junk Record Found
Rebuilt	~	No Rebuilt Record Found
Salvage	<b>~</b>	No Salvage Record Found
EVENT CHECK	İ	RESULTS FOUND
NHTSA Crash Test Vehicle	<b>~</b>	No NHTSA Crash Test Vehicle Record Found
Frame Damage	<b>~</b>	No Frame Damage Record Found
Major Damage Incident	~	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	<b>~</b>	No Manufacturer Buyback/Lemon Record Found

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Water Damage	<b>~</b>	No Water Damage Record Found
Salvage Auction	<b>~</b>	No Salvage Auction Record Found
VEHICLE INFORMATION	ı	RESULTS FOUND
Accident	<b>~</b>	No Accident Record Found
Corrected Title	<b>V</b>	No Corrected Title Record Found
Driver Education	<b>~</b>	No Driver Education Record Found
Fire Damage Incident	<b>V</b>	No Fire Damage Incident Record Found
Lease	~	No Lease Record Found
Lien	<b>~</b>	No Lien Record Found
Livery Use	~	No Livery Use Record Found
Government Use	<b>~</b>	No Government Use Record Found
Police Use	<b>~</b>	No Police Use Record Found
Fleet	<b>~</b>	No Fleet Record Found
Rental	<b>~</b>	No Rental Record Found
Fleet and/or Rental	<b>~</b>	No Fleet and/or Rental Record Found
Repossessed	<b>~</b>	No Repossessed Record Found
Taxi use	<b>~</b>	No Taxi use Record Found
Theft	<b>~</b>	No Theft Record Found
Fleet and/or Lease	<b>~</b>	No Fleet and/or Lease Record Found
Emissions Safety Inspection	<b>~</b>	No Emissions Safety Inspection Record Found

#### CCC provides LM INSURANCE

CORPORATION information reported by Experian regarding the 2009 Chevrolet Avalanche (AABBCC11223344555). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

#### LEGEND:

- ✓ No Event Found
- Event Found
- Information Needed

#### TITLE CHECK

#### THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

#### **EVENT CHECK**

#### THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

#### VEHICLE INFORMATION

#### THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

#### ODOMETER CHECK

#### THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION



## **FULL HISTORY REPORT RUN DATE: 11/29/2017**

Below are the historical events for this vehicle listed in chronological order.

EVENT	RESULTS	ODOMETER	DATA	EVENT
DATE	FOUND	READING	SOURCE	DETAIL
05/18/2010	TEXARKANA, TX		Dealer Service	TIRES OR WHEELS SERVICE PERFORMED
05/18/2010	TEXARKANA, TX		Dealer Service	LUBE, OIL AND/OR FILTER CHANGED
05/18/2010	TEXARKANA, TX		Dealer Service	VEHICLE SERVICED
09/09/2010	FAYETTEVILLE, AR	430	Motor Vehicle Dept.	TITLE (Lien Reported)
09/09/2010	FAYETTEVILLE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
04/29/2011	FAYETTEVILLE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
03/23/2012	FAYETTEVILLE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
04/15/2013	FAYETTEVILLE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
04/15/2014	FAYETTEVILLE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
02/16/2016	FAYETTEVILLE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
09/30/2016	SPRINGDALE, AR	100368	Dealer Service	LUBE, OIL AND/OR FILTER CHANGED
12/07/2016	SOUTHWEST REGION,	102146	Auto Auction	REPORTED AT AUTO AUCTION
01/02/2017	TX	102479	Auto Auction	REPORTED AT AUTO AUCTION AS DEALER VEHICLE
03/13/2017	SOUTHEASTERN REGION,	102558	Auto Auction	REPORTED AT AUTO AUCTION AS DEALER VEHICLE
04/26/2017	·	102709	Motor Vehicle Dept.	TITLE
04/26/2017	DURHAM, NC		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL

#### **AUTOCHECK TERMS AND CONDITIONS:**

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.



## SUPPLEMENTAL INFORMATION

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YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and Experian shall be governed by the laws of the State of Illinois (USA) without regard to its conflict of law provisions. You and Experian agree to submit to the personal and exclusive jurisdiction of the courts located within the county of Cook, Illinois.

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION



## **NHTSA VEHICLE RECALL**

NHTSA Campaign ID: 09V154000 Mfg's Report Date: MAY 06, 2009

Component: FUEL SYSTEM, GASOLINE
Potential Number Of Units Affected: 27188

Summary: GM IS RECALLING 27,188 MY 2009 CADILLAC ESCALADE, ESCALADE HYBRID, ESCALADE ESV, AND ESCALADE EXT; CHEVROLET AVALANCHE, SUBURBAN, TAHOE, TAHOE HYBRID, AND COLORADO; AND GMC YUKON, YUKON HYBRID, YUKON XL, AND CANYON VEHICLES. THE FUEL SYSTEM CONTROL MODULES MAY HAVE A CONDITION IN WHICH AN ADHESIVE SEPARATION OF THE ROOM TEMPERATURE VULCANIZING (RTV) SEAL BETWEEN THE SEAL AND THE HOUSING MAY ALLOW WATER TO SEEP INTO THE MODULE.

**Consequence:** WATER IN THE MODULE COULD CAUSE A SHORT OR OPEN CIRCUIT, ILLUMINATION OF THE SERVICE ENGINE SOON LAMP, SETTING OF DIAGNOSTIC TROUBLE CODES OR THE ENGINE MAY BE HARD TO START, MAY NOT START OR MAY STALL INCREASING THE RISK OF A CRASH.

Remedy: DEALERS WILL INSTALL A NEW FUEL SYSTEM CONTROL MODULE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE MAY 18, 2009. OWNERS MAY CONTACT CADILLAC AT 1-866-982-2339, CHEVROLET AT 1-800-630-2438 AND GMC AT 1-866-996-9463 OR AT WWW.GMOWNERCENTER.COM.

**Notes:** OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO HTTP://WWW.SAFERCAR.GOV.

NHTSA Campaign ID: 10V240000 Mfg's Report Date: JUN 04, 2010 Component: ELECTRICAL SYSTEM

Potential Number Of Units Affected: 1365070

The National Highway Traffic Safety Administration has issued 3 safety related recall notices that may apply to the above valued vehicle.

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION

Summary: GM IS RECALLING CERTAIN MODEL YEAR 2006-2009 BUICK, LUCERNE; CADILLAC DTS; HUMMER H2; MODEL YEAR 2008-2009 BUICK ENCLAVE; CADILLAC CTS; MODEL YEAR 2007-2009 CADILLAC ESCALADE, ESCALADE ESV, ESCALADE EXT; CHEVROLET AVALANCHE, SILVERADO, SUBURBAN, TAHOE; GMC ACADIA, SIERRA, YUKON, YUKON XL; SATURN OUTLOOK; AND MODEL YEAR 2009 CHEVROLET TRAVERSE VEHICLES EQUIPPED WITH A HEATED WASHER FLUID SYSTEM (HWFS). A RECALL WAS IMPLEMENTED IN 2008 TO ADD A FUSE TO THE CONTROL CIRCUIT HARNESS TO ADDRESS THE POTENTIAL CONSEQUENCES OF A PRINTED CIRCUIT BOARD (PCB) ELECTRICAL SHORT. HOWEVER, THERE HAVE BEEN NEW REPORTS OF THERMAL INCIDENTS ON HWFS MODULES AFTER THIS IMPROVEMENT WAS INSTALLED. THESE INCIDENTS RESULTED FROM A NEW FAILURE MODE ATTRIBUTED TO THE DEVICE'S THERMAL PROTECTION FEATURE. THE SIGNIFICANCE VARIES FROM MINOR DISTORTION TO CONSIDERABLE MELTING OF THE PLASTIC AROUND THE HWFS FLUID CHAMBER.

**Consequence :** IT IS POSSIBLE FOR THE HEATED WASHER MODULE TO IGNITE AND A FIRE MAY OCCUR.

Remedy: DEALERS WILL PERMANENTLY DISABLE AND REMOVE THE HEATED WASHER FLUID MODULE. AN UPDATED PAGE FOR THE OWNER MANUAL WILL BE PROVIDED AND INSERTED IN THE OWNER MANUAL TO DOCUMENT THAT THE FEATURE HAS BEEN PERMANENTLY DISABLED AND REMOVED FROM THE VEHICLE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JUNE 11, 2010. OWNERS MAY CONTACT BUICK AT 1-866-608-8080, CADILLAC AT 1-866-982-2339, CHEVROLET AT 1-800-630-2438, SATURN AT 1-800-972-8876, GMC AT 1-866-9463 AND HUMMER AT 1-800-732-5493 OR AT THE OWNER CENTER AT WWW.GMOWNERCENTER.COM.

NHTSA Campaign ID: 16V381000 Mfg's Report Date: MAY 31, 2016

Component: AIR BAGS

Potential Number Of Units Affected: 1,802,202

Summary: General Motors LLC (GM) is recalling certain model year 2007-2011 Cadillac Escalade, Escalade ESV and Escalade EXT, Chevrolet Avalanche, Silverado 1500, Suburban and Tahoe, GMC Sierra 1500, Yukon and Yukon XL vehicles, and 2009-2011 Chevrolet Silverado 2500 and 3500 and GMC Sierra 2500 and 3500 vehicles originally sold, or ever registered, in Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands. Vehicles not originally sold or ever registered in these states are not subject to this safety recall but may be covered under recall 16V-383, depending on the vehicle model year and the vehicle's sale and registration locations. These vehicles are equipped with certain air bag inflators assembled as part of the passenger frontal air bag modules, and used as original equipment or replacement equipment. In the event of a crash necessitating deployment ...

**Consequence :** An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.

Owner: Doe, John Claim: 123456789-0000

## SUPPLEMENTAL INFORMATION

**Remedy:** GM has not yet provided a remedy plan nor a notification schedule. Owners may contact Cadillac customer service at 1-800-458-8006, Chevrolet Customer service at 1-800-222-1020, or GMC customer service at 1-800-462-8782. GM's number for this recall is 49151.

**Notes**: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.